

PSYCHOSOCIAL SUPPORT VOLUNTEER



About Canteen

At Canteen we get it. Just when life should be full of possibilities, cancer crashes into a young person's world and shatters everything.

We help young people cope with cancer in their family. Through Canteen, they learn to explore and deal with their feelings about cancer, connect with other young people in the same boat and if they've been diagnosed themselves, we provide specialist, youth-specific treatment teams.

Volunteering with Canteen regardless of the role, offers individuals and organisations a rewarding opportunity to directly impact and support young people and families impacted by cancer.

Benefits of Volunteering with Canteen

Volunteering with Canteen is an inspiring, rewarding and purposeful experience that really enables you to be at your best. Canteen has a passion for all things people and are continually working on ways to make our organisation an even better place to work. We have a culture we are proud of and want to find more people who share our commitment, enthusiasm and passion!

Volunteers are an essential part of all our service delivery and success - we could not do it without you!

Canteen not only offers volunteers the opportunity to make a difference in the lives of Young People Living with Cancer but provides you many other benefits such as:

- Being part of a positive, ambitious and high-performing team
- Sense of purpose and 'giving back'
- fulfilment, fun and enjoyment
- Developing a professional network





Role Specifics

Canteen delivers overnight program, workshops and recreational and social events that bring young people together to build peer relationships.

As a Psychosocial Support volunteer, your role will be to provide psychosocial support and information to young people in general during programs and specifically through the facilitation and delivery of manualised group work content on overnight programs.

Duties and Responsibilities

Canteen tasks include but are not limited to:

- Facilitation or co-facilitation of program sessions as per the evidence-based Programs Manual
- Facilitate or co-facilitate group discussions, educational sessions, workshops and debriefs
- Provide psychosocial support to young people within the limits of the role
- Encourage and enable young people to develop supportive peer relationships
- Provide instruction, guidance and supervision to young people • Observe behaviours of young people and discourage any behaviour that is likely to impact negatively upon others
- Support young people in developing their own skills
- Inform Canteen staff immediately of any concerns regarding the immediate and ongoing safety and wellbeing of young people, including issues related to child protection, self-harm and suicide ideation
- Complete service evaluation forms and engage in evaluation processes as required
- Provide feedback to improve services delivered.





Essential

- Tertiary qualifications in psychology, social work, counselling or an allied field
- Demonstrated experience facilitating groups and workshops
- Demonstrated ability to respond appropriately to disclosures of suicide ideation or self-harm
- Ability to generate a safe, comfortable and confidential environment
- Effective communication skills
- Demonstrated ability to relate to young people
- Demonstrated ability to work as part of a team
- Willingness to actively participate in programs

Personal Qualities

- Warm and approachable
- Ability to listen actively
- Friendly and professional
- High level of integrity, honesty and commitment
- Highly motivated team player
- Strong attention to detail and good initiative

Desirable

- ASIST Training

Hours

Hours are dependent on the type of program you are volunteering for.

Our Recreational Days run for a few hours to a full day.

Our overnight programs require a commitment of 3 days and 2 nights.

There is no ongoing requirement to regularly volunteer to remain active. We appreciate your time greatly and cannot do what we do without our volunteers, but we equally understand you need flexibility in how and when you can commit to volunteer.

Recreational Days are run every 6-8 weeks.
Each State host 2 overnight programs per year.



Pre-engagement checks

As Canteen's work involves staff being in direct contact with children and young people, all staff, whether paid or unpaid are required to complete police and working with children checks, relevant to the state in which they will be engaged. Canteen also requires all staff, paid or unpaid to be fully vaccinated for COVID-19.

Canteen may conduct at least two reference checks on successful applicants and may also require proof of any professional qualifications stated on an application.

General information

All staff, whether paid or unpaid are required to adhere to Canteen's Human Resources Policies during the course of their engagement. Canteen is an equal opportunity employer.

Scan code to apply

To apply to be a Psychosocial Volunteer scan the code and complete the application form. You will then be contacted by the National Volunteer Coordinator.



Questions

If you have any questions around the role or requirements please contact the Canteen Volunteering Team.

Email: volunteers@canteen.org.au
Phone: 0422 232 339

