

INFORMATION PACK



Psychosocial Group Facilitator

About Canteen

We get it. Just when life should be full of possibilities, cancer crashes into a young person's world and shatters everything.

We help young people cope with cancer in their family. Through Canteen, they learn to explore and deal with their feelings about cancer, connect with other young people in the same boat and if they've been diagnosed themselves, we provide specialist, youth-specific treatment teams.

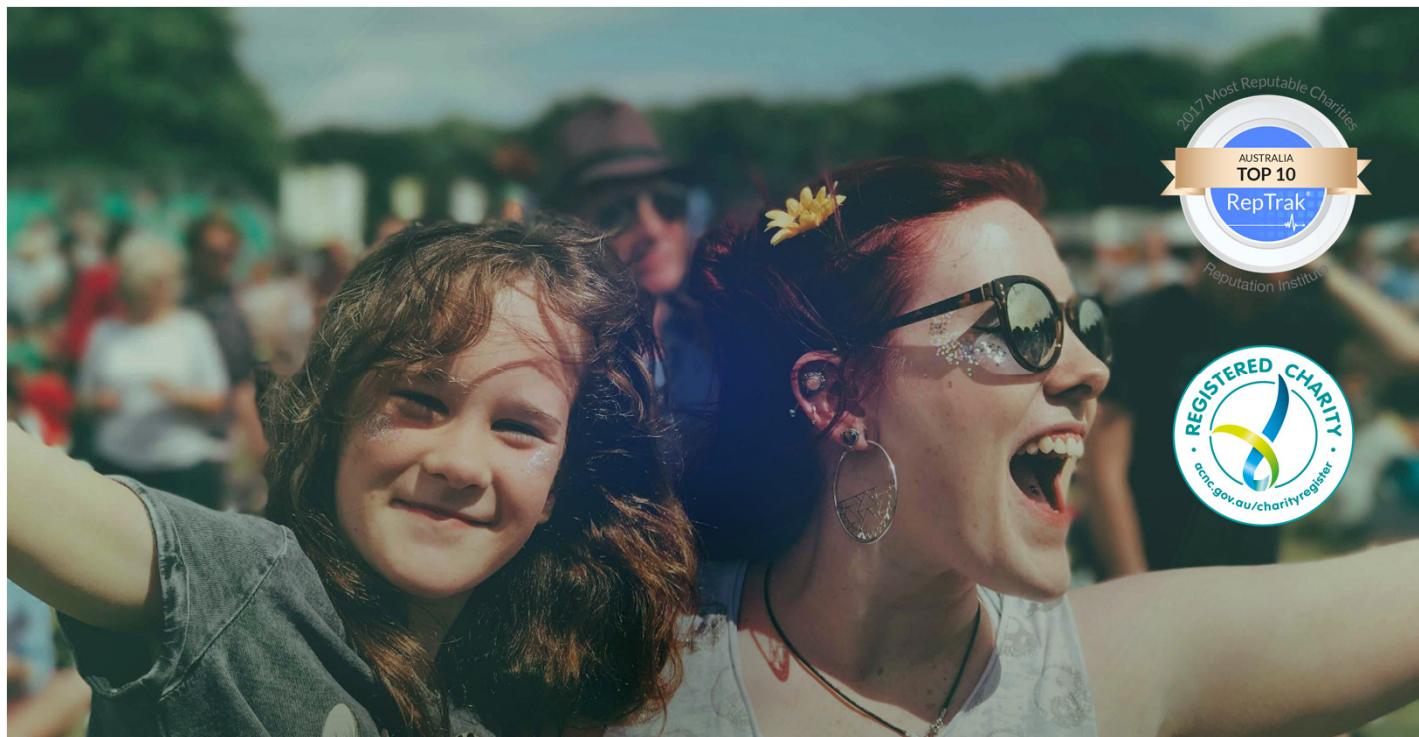
No matter which role you are in, volunteering with Canteen is a chance to support young people rebuilding the foundations that crumbled beneath them when cancer turned their world upside down.

Life at Canteen

Canteen is one of the most highly regarded not for profits in Australia (4th in fact) with one of the most recognisable brands across the country (who doesn't know about the bandanna!).

Volunteering with Canteen is an inspiring, rewarding and purposeful experience that really enables you to be at your best. Canteen has a passion for all things people and are continually working on ways to make our organisation an even better place to work. We have a culture we are proud of and want to find more people who share our commitment, enthusiasm and passion!

Through our regular staff and volunteer engagement surveys, we know that Canteen is fortunate to have one of the most passionate and committed workforces in Australia!



Job Details



Job Title

Psychosocial Group
Facilitator



Location

Check website



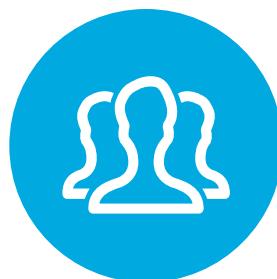
Job Type

Volunteer



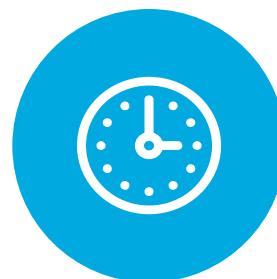
Reports to

Program Coordinator



Direct Reports

None



Closing Info

Ongoing

Benefits of Volunteering with Canteen

Volunteers are an essential part of our front facing service delivery and success - we couldn't do it without you.

Canteen not only offers volunteers the opportunity to make a difference in the lives of young people living with cancer but provides you many other benefits such as:

- Developing new skills to help progress your professional career
- Receiving training and professional development
- Being part of a positive, ambitious and high performing team
- Developing a professional network
- Having the opportunity to provide feedback regarding your experience
- Fun and enjoyment
- Sense of purpose and 'giving back'

Role Specifics

Key working relationships: Program Coordinator, Psychosocial Team Lead, National and State Office staff (paid and unpaid); young people living with cancer; external stakeholders and general public

Job Purpose: To provide psychosocial support and information to young people through the facilitation and delivery of manualised group work content on overnight programs, on locally delivered and structured group work programs at set times and dates, and other non-manualised programs and services.

Duties and Responsibilities:

Tasks include, but are not limited to:

- Facilitation or co-facilitation of program sessions as per the evidence-based Programs Manual
- Facilitate or co-facilitate group discussions, educational sessions, workshops and debriefs
- Provide psychosocial support to young people within the limits of the role
- Encourage and enable young people to develop supportive peer relationships
- Provide instruction, guidance and supervision to young people
- Observe behaviours of young people and discourage any behaviour that is likely to impact negatively upon others
- Support young people in developing their own skills
- Inform Canteen staff immediately of any concerns regarding the immediate and ongoing safety and wellbeing of young people including issues related to child protection, self-harm and suicide ideation
- Complete service evaluation forms and engage in evaluation processes as required
- Provide feedback to improve services delivered.

Role Specifics cont.

Essential

- Tertiary qualifications in psychology, social work, counselling or allied field
- Demonstrated experience facilitating groups and workshops
- Demonstrated ability to respond appropriately to disclosures of suicide ideation or self harm
- Ability to generate a safe, comfortable and confidential environment
- Effective communication skills
- Demonstrated ability to relate to young people
- Demonstrated ability to work as part of a team
- Willingness to actively participate in programs

Personal Qualities

- Warm and approachable
- Ability to listen actively
- Friendly and professional
- High level of integrity, honesty and commitment
- Highly motivated team player
- Strong attention to detail and good initiative
- Adaptable to change

Desirable

- ASIST Training

Hours of Work

Canteen programs include short events of 1 – 2 hours through to overnight programs running for 3 days. Group sessions generally run for no longer than an hour. We publish events well in advance to enable plenty of time for planning.

Pre-Engagement Checks

As Canteen's work involves staff being in direct contact with children and young people, all staff, whether paid or unpaid are required to complete police and working with children checks, relevant to the state in which they will be engaged.

Canteen will conduct at least two reference checks on successful applicants and may also require proof of any professional qualifications stated on an application.

General Information

All staff, whether paid or unpaid are required to adhere to Canteen's Human Resources Policies during the course of their engagement.

Canteen is an equal opportunity employer.

